

## What did the Student Panel do in 2017-18?

### City Lit Centenary

The student panel met with our Director of Communications and Executive Director - External Engagement to discuss plans for the City Lit Centenary celebrations in 2019.

The panel said that our centenary celebrations should raise the profile of City Lit and highlight our charitable work. They suggested a festival at Keeley Street to help engage with partners as well as other events throughout the year.

They also suggested highlighting some success stories of individual students as well as illustrating City Lit's history.

### Digital course feedback

The panel helped us to design the new digital course feedback system that was launched in September 2018.

The panel told us that they were often uncomfortable handing feedback directly to the tutor; they wanted a system that was outside of the classroom, that felt more anonymous and that gave them longer to consider their responses.

Now students get an email 2 weeks before the end of their course with a link to a survey that is open until 2 weeks after their course. Tutors get to see an anonymised summary of feedback for their courses.

### Careers Advice

We asked the student panel about what they would expect from a careers advice service at City Lit. They suggested adding services such as coaching and mentoring to the existing service, particularly focusing on helping people change careers or come back to work after a career break.

### City Lit Communities

We asked the panel members whether they feel like part of a community at City Lit. They told us that they mostly do feel like part of a community while on their course, especially longer ones. This feeling does not extend past the end of their course.

They suggested that City Lit can help build a larger sense of community by running various events that would encourage students on different courses to meet and mingle. The panel also suggested improving some of the student spaces to make them more convivial and to create hubs for students in the different schools to meet, work and socialise outside of class.

**We would like to thank the panel for sharing their experiences with us and helping us improve.**

If you would like to get involved email [studentpanel@citylit.ac.uk](mailto:studentpanel@citylit.ac.uk). We recruit new panel members each year in the autumn.



experience  
outstanding  
learning