

Access, Inclusion and Support at City Lit

With the majority of courses currently being delivered online, we are offering specialist support and advice with coping strategies virtually, via video conferencing and telephone. To contact us email: support@citylit.ac.uk, telephone: 0207 492 2506

Disability Support

If you have a disability that impacts on your learning or your ability to access your course, please contact us.

This includes sight loss, chronic health conditions, physical impairment, mobility difficulties, autism, mental health issues and learning disabilities.

Depending on your needs, we may be able to offer:

- Modified/adapted digital learning materials
- In-class support
- Pastoral support
- Special arrangements for exams
- Study support

We may need 2-3 weeks to organise in-class support.

Dyslexia and Specific Learning Differences (SpLD) Support Online

Specialist support designed for those of you who have a learning difference. Our team of adult dyslexia specialists tailor the support to meet your individual needs.

SpLD support might include:

- Dyslexia and neurodiversity advice online
- Neurodiversity screening
- One-to-one support sessions via Zoom
- Specialist assessments for exam access

- Exam access arrangements

We prioritise this support for all those on accredited courses. For those of you on other courses, we suggest that you have a conversation with your tutor about your preferred learning style.

Dyslexia and Disability Advice Online

Remote advice for all students who have a learning difference or disability. Sessions cover: needs assessment, support suitable for you, recommendations for your tutor, learning strategies, and tips for studying from home. This service is available to all students. To book a 45-minute Zoom or telephone appointment please use this link: <https://bit.ly/AccessAdvice> You will need to select either disability advice or dyslexia and neurodiversity advice to book your preferred date and time.

Support for Deaf and Hard of Hearing Students

If you need support to access your course we may be able to offer:

- a. Online communication support (BSL or SSE)
- b. Online notetaking support

We can also:

- Contact your tutor to tell them what you need
- Send your tutor some deaf awareness information

Please contact us by email or SMS. We can make an appointment for a video call.

Email: support4deaf@citylit.ac.uk

SMS: 07860 041949

Video appointments Wed morning - 10am to 12pm – (term time only)

Communication support may take 3-4 weeks to arrange

City Lit Counselling Service (CLCS)

We offer student counselling sessions by phone or online video call.

- We can offer six sessions of solution-focused counselling that will take place at the same time each week.
- You'll need to be enrolled on a course lasting at least a term.
- You can access counselling by emailing counselling.service@citylit.ac.uk or calling/texting 07900 138882. Please leave your name and number.
- The lead counsellor will be in touch to take you through some initial questions.
- We can then refer you to one of our counsellors.