

Access, Inclusion & Support at City Lit

With courses being delivered both online and onsite, we are offering specialist support and advice via video call, by phone and face to face. To contact us email: support@citylit.ac.uk, telephone: 0207 492 2506

Disability Support

If you have a disability that impacts on your learning or your ability to access your course, please contact us.

This includes sight loss, chronic health conditions, physical impairment, mobility difficulties, autism, mental health issues and learning disabilities. Depending on your needs, we may be able to offer:

- Modified/adapted digital learning materials
- In-class support
- Pastoral support
- Special arrangements for exams
- Study support

We may need 3-4 weeks to organise in-class learning support.

Dyslexia and Specific Learning Differences (SpLD) support

Specialist support designed for those of you who have a learning difference. Our team of adult dyslexia specialists tailor the support to meet your individual needs. SpLD support might include:

- Neurodiversity and dyslexia advice
- Neurodiversity screenings

- One to one support sessions online or onsite
- Specialist assessments for Exam Access Arrangements

We prioritise support for students on accredited courses. For all other courses, we suggest you have a conversation with your tutor about your preferred learning style.

Dyslexia and Disability Advice Service

Remote advice for students who have a learning difference or disability. Sessions cover: needs assessment, support suitable for you, recommendations to your tutor and learning strategies. To book a 45-minute telephone appointment please use this link and select either: **Neurodiversity/ Dyslexia** or **Disability Advice** <https://bit.ly/AccessAdvice>
Email: support@citylit.ac.uk

Support for Deaf and Hard of Hearing Students

If you need support to access your course, we may be able to offer:

- Communication support online & onsite (BSL or SSE)
 - Notetaking support online & onsite
- We can also:**

- Contact your tutor to tell them what you need/send deaf awareness information
 - Book a Radio Aid for your course
- We may need 3-4 weeks to organise support. Please come to our Drop in; or contact us by email or SMS to arrange a video call.***

Deaf Support Drop-in (term time only)

Wednesdays 11-1 pm: Student Centre (Room 3)

Email: support4deaf@citylit.ac.uk

SMS: 07860 041949

City Lit Counselling Service (CLCS)

We can offer students six sessions of solution-focused counselling that will take place at the same time each week. The sessions will be by phone or online video call.

- You'll need to be enrolled on a course lasting at least a term.
- The lead counsellor will be in touch to take you through some initial questions.
- We can then refer you to one of our counsellors.

You can access counselling by emailing:

counselling.service@citylit.ac.uk or calling/texting 07900 138882